

**(Cinemark Guide Below Atom Tickets Guide)**

**ATOM TICKETING + ALBUM REDEMPTION STEP BY STEP GUIDE**

**PURCHASING YOUR TICKET**

1. Enter your local zip code in the zip code bar and wait for the list of zip codes to populate
2. Select your local zip code which will reveal the top 3 closest participating theatres
3. Select your preferred participating theatre and click on the showtime
4. Select the ticket(s) you are purchasing including quantity as indicated on screen and click the indicated button in the lower right-hand corner
5. If this is a reserved seating auditorium, pick your preferred seat(s) and click next
6. On the "Continue" screen that will pop up – login into your account if you have one or create an account via the three options presented to you. **IN ORDER TO REDEEM THE ALBUM THAT COMES WITH YOUR TICKET PURCHASE YOU MUST SET UP AN ACCOUNT WITH ATOM TICKETS BEFORE PROCEEDING**
7. Once logged into your account OR your new account is set up you will be taken to the payment screen where you can enter in your preferred payment method and click Next
8. You will receive a confirmation that your ticket is purchased

**ALBUM REDEMPTION**

1. To receive your unique code to redeem the new Jason Mraz album **you will need to ensure that all of your communication preferences with ATOM are turned on**, including promotional emails and push notifications.
2. Communication preference settings are located within your account which can be accessed on ATOMTickets.com
3. NOTE: Please ensure that the following options are selected RESPONSES TO MY EVENTS, SPECIAL DEALS & OFFERS, FINAL RECEIPT (EMAIL ONLY)
4. Then on August 10 you will receive an email or push notification from ATOM with your unique code and instructions on how to access and download the album.

## **CINEMARK TICKETING + ALBUM REDEMPTION STEP BY STEP GUIDE**

### **PURCHASING YOUR TICKET**

1. Enter your local zip code in the zip code bar and wait for the list of zip codes to populate
2. Select your local zip code which will reveal the top 3 closest participating theatres
3. Select your preferred participating Cinemark theatre and click on the showtime
4. You will be taken to Cinemark's website where you will need to click on the showtime again
5. Select the number of tickets you will be purchasing via the drop downs and click on the "Add tickets to Cart" button
6. Select your seat(s) if this is a reserved seating auditorium and click on the "Reserve Selected Seats" button
7. **Before entering in your payment method either log in to or create a Cinemark account making sure to sign up for the Cinemark Connections loyalty program**
8. Once you have logged in OR have an account set up with Cinemark you will be taken to the payment screen where payment can be entered and the "Complete Purchase" button can be clicked
9. You will receive a confirmation that your ticket is purchased

### **ALBUM REDEMPTION**

1. To receive your unique code to redeem the new Jason Mraz album **you will need to ensure that all of your communication preferences with CINEMARK are turned on**, including promotional emails and push notifications.
2. Communication preference settings are located within your account which can be accessed on CINEMARK.COM
3. Then on August 10 you will receive an email or push notification from CINEMARK with your unique code and instructions on how to access and download the album.